

Candoris ICAV

Data Protection Policy

This Policy was last reviewed and adopted on 26 November 2018

1. SCOPE OF POLICY

- 1.1 This Policy relates to the collection and processing of Personal Data by Candoris ICAV ("the **"ICAV"**") in relation to its directors and investors in the course of its activities.
- 1.2 The ICAV makes no distinction between the rights of Data Subjects who are directors, and those who are not. All are treated equally under this Policy.
- 1.3 The Policy applies equally to Personal Data held in manual and automated form.
- 1.4 To the extent that there are inconsistencies between this Policy and Relevant Legislation, then the Relevant Legislation shall prevail and this Policy shall be construed accordingly.

2. DEFINITIONS

- 2.1 For the avoidance of doubt, and for consistency in terminology, the following definitions will apply in this Policy.

| Term | Meaning |
|------------------------|--|
| "Controller" | the organisation which determines the purposes and means of the processing of Personal Data. |
| "Data" | this includes both automated and manual data. Automated data means data held on computer, or stored with the intention that it is processed on a computer. Manual data means data that is processed as part of a relevant filing system, or which is stored with the intention that it forms part of a relevant filing system. |
| "Data Subject" | A living individual who is the subject of the Personal Data, i.e. to whom the data relates either directly or indirectly. |
| "GDPR" | General Data Protection Regulation ((EU) 2016/679). |
| "Personal Data" | any information relating to an individual who can be identified, directly or indirectly from such data. For example: name, residential address, email address and financial details. Descriptions of individuals with sufficient specificity will also be considered Personal Data. |
| "Policy" | this Data Protection Policy. |
| "Processing" | any use of Personal Data. For example: storage in databases, input onto systems and sharing with third parties. |
| "Processor " | the organisation(s) processing Personal Data on behalf of the Controller (for example, the Administrator). |
| "Relevant Legislation" | the Data Protection Act 1988, as modified by the Data Protection (Amendment) Act 2003 and the General Data Protection Regulation when it comes into force on 25 May 2018. |

| | |
|---------------------------------------|---|
| "Special Categories of Personal Data" | more sensitive Personal Data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, genetic data and biometric data, data concerning health or data concerning an individual's sex life or sexual orientation. |
|---------------------------------------|---|

3. IMPLEMENTATION AND ENFORCEMENT OF POLICY

3.1 The ICAV will ensure that adequate steps are taken to maintain compliance with this Policy. This includes:

- (a) designating a Data Privacy Manager (see section 4 below);
- (b) conducting an annual review of the Policy to ensure that it provides an accurate description of the ICAV's data protection framework;
- (c) receiving an annual report and/or conducting an annual review on the data protection policies and procedures of key Processors to ensure compliance with service standards; and
- (d) ensuring that the Board receive data protection training and are informed of the ICAV's responsibilities in respect of this Policy.

3.2 Where any material non-compliance with the Policy is identified, remediation measures will be implemented.

4. DATA PRIVACY MANAGER

4.1 The ICAV has determined that it is not required to designate a data protection officer for the purposes of compliance with Article 37 of the GDPR on the basis that the ICAV's core activities do not consist of:

- (a) processing operations which require regular and systematic monitoring of data subjects on a large scale; or
- (b) processing on a large scale of special categories of data or personal data relating to criminal convictions and offences.

4.2 However, in recognition of the key GDPR principle of "accountability", the ICAV has appointed a Data Privacy Manager. The Data Privacy Manager is responsible for:

- (a) co-operating, as necessary, with the Office of the Data Protection Commissioner ("**ODPC**") in respect of the ICAV's compliance with the Relevant Legislation;
- (c) with the assistance of the ICAV's legal advisers, conducting an annual review of the Policy to ensure that it is line with Relevant Legislation and provides an accurate description of the ICAV's data protection framework;
- (d) ensuring that key Processors provide an annual report and/or facilitate an annual review to ensure compliance with service standards;
- (e) monitoring compliance with Relevant Legislation;
- (b) acting as a point of contact for individuals whose Personal Data is processed by the ICAV (e.g. directors and investors);
- (c) reporting directly to the Board on data protection related matters; and

- (d) ensuring that the ICAV maintains a record of all of the ICAV's Personal Data processing activities.

5. DATA PROTECTION STATEMENT

- 5.1 The ICAV is committed to privacy and respecting the rights of those whose Personal Data we collect and use in accordance with applicable law.
- 5.2 Data Protection is about providing individuals with protection as to how information about them is used by organisations. This protection is enshrined in the Relevant Legislation.
- 5.3 To provide this protection, data protection law establishes good data handling and data management principles. It also grants specific rights to individuals regarding their Personal Data which is processed by the ICAV. The ICAV is committed to respecting and supporting the right to data protection, including the rights of individuals under applicable law to control the dissemination and use of the Personal Data that relates to them.

6. DATA PROCESSING BY THE ICAV

- 6.1 In the course of its daily organisational activities, the ICAV acquires, processes and stores Personal Data in relation to:
 - (a) its directors; and
 - (b) its investors.
- 6.2 The categories of Personal Data can be summarised as follows:
 - (a) **Director data:** identification documents, contact details (including home address), date of birth, outside directorship data, EU criminal record checks, education and qualification details, negative screening list matches, prior employment details, professional body memberships, bank account details, meeting attendance and time commitments.
 - (b) **Investors and Investor Representatives:** name, contact details, bank details, tax details, investment details, transaction details, identification and verification documents.
- 6.3 Personal Data is processed and transferred for the following core purposes:
 - (a) to facilitate the opening of investor accounts and the management and administration of investor holdings on an on-going basis including the processing of redemption, conversion, transfer and additional subscription requests and the payment of distributions;
 - (b) to update and maintain investor records and fee calculation;
 - (c) to circulate periodic reports relating to the ICAV;
 - (d) to carry out anti-money laundering checks and related actions to meet any legal obligations imposed on the ICAV relating to the prevention of fraud, money laundering, terrorist financing, bribery, corruption, tax evasion and to prevent the provision of financial and other services to persons who may be subject to economic or trade sanctions, on an on-going basis;
 - (e) to report tax related information to tax authorities in order to comply with a legal obligation;
 - (f) to carry out statistical analysis and market research;

- (g) to record, maintain, store and use recordings of telephone calls that the investor makes to and receives from the ICAV, the Administrator, the Manager or the Investment Manager and their delegates or duly appointed agents and any of their respective related, associated or affiliated companies for (i) processing and verification of instructions, (ii) investigation and fraud prevention purposes, (iii) for crime detection, prevention, investigation and prosecution, (iv) to enforce or defend the ICAV and its affiliates' rights itself or in order to comply with any legal obligation imposed on the ICAV, (v) to pursue the ICAV's legitimate interests in relation to such matters or (vi) where the processing is in the public interest;
- (h) to monitor and record calls for quality, business analysis, training and related purposes in order to pursue the legitimate interests of the ICAV to improve its service delivery;
- (i) to disclose information to other third parties such as service providers of the ICAV, auditors, regulatory authorities and technology providers;
- (j) to retain AML and other records of individuals to assist with the subsequent screening of them by the Administrator including;
- (k) to send investors information about other products and services offered by the ICAV and/or its delegates;
- (l) director fitness and probity checks;
- (m) maintenance of records relating to directors including other directorships / interests, time commitments and meeting attendance.

7. DATA PROTECTION PRINCIPLES

7.1 The Data Protection Principles stipulated below set out the main responsibilities which apply to the ICAV when processing Personal Data. Whenever the ICAV processes Personal Data, it should comply with these Data Protection Principles.

7.2 **Fairness/Transparency:** the ICAV should only use Personal Data in a fair, lawful and transparent manner:

- (a) Personal Data should only be processed when an individual has been presented with a privacy notice at the point of collecting their Personal Data;
- (b) the privacy notice should set out clearly and in plain language the categories of Personal Data being collected and the way in which the ICAV will process this Data. The contents of privacy notices must meet the requirements of Relevant Legislation; and
- (c) any new data processing initiatives which are likely to result in a high risk to individuals' interests must be subject to a privacy impact assessment and new approved initiatives may require the adoption of a new privacy notice which outlines the way in which the ICAV will process Personal Data (if current privacy notices are not adequate).

7.3 **Purpose Limitation:** the ICAV should only process Personal Data for specific stated purposes:

- (a) Personal Data should only be processed in line with the purposes set out in the privacy notice;
- (b) if sharing Personal Data, the ICAV should ensure it is only shared with those who require access to achieve the stated purposes;

- (c) processing Personal Data for purposes other than those set out in the relevant privacy notice is subject to approval and sign-off from the Board.

7.4 **Data Minimisation:** the ICAV should only collect and process necessary Personal Data:

- (a) The ICAV should only collect Personal Data which is necessary for achieving the purposes set out in the privacy notice. If a specific category of Personal Data does not serve a purpose, it should not be collected.

7.5 **Accuracy:** the ICAV should ensure Personal Data is accurate and up-to-date:

- (a) it is essential that the Personal Data the ICAV holds remains up-to-date and accurate;
- (b) when Personal Data is inaccurate, it should be corrected (particularly if an individual makes a request to correct their Personal Data); and
- (c) Personal Data which is out of date should be updated or deleted.

7.6 **Storage Limitation:** the ICAV should only retain Personal Data for as long as is necessary:

- (a) Personal Data should be kept in a form which permits identification of individuals for no longer than is necessary for the purposes for which the Personal Data is collected and processed; and
- (b) if there is value in retaining Personal Data in some form for prolonged periods of time, it should be considered whether it is possible to derive a benefit from the data without the Personal Data. If the Personal Data can be anonymised or pseudonymised, this should be done.

7.7 **Integrity and Confidentiality:** the ICAV shall keep Personal Data secure:

- (a) Personal Data must be stored and processed in a secure manner;
- (b) in practice, Personal Data should not be shared with anyone who does not require access to the Personal Data;
- (c) where possible and appropriate, Personal Data should be password protected and/or encrypted before sharing it with anyone (internally or externally), particularly if the sharing is via email. Good security practices should be adopted, such as using robust passwords and encrypting hardware; and
- (d) if it is possible, Personal Data should be stored in a pseudonymised / de-identified form.

7.8 **Data Transfers:** International transfers of Personal Data:

- (a) all transfers of personal data outside of the EEA are subject to the approval of the Board and shall only be permitted where they are in accordance with the privacy notice or are otherwise permitted by Relevant Legislation; and
- (b) the ICAV will ensure that a suitable transfer solution is in place to safeguard the Personal Data being transferred (for example, by using model contract clauses).

7.9 **Vendor Control:** Engaging with third parties:

- (a) Third parties involved in the processing of Personal Data on behalf of the ICAV must be subject to a contract which contains the required Personal Data protection terms; and

- (b) all agreements with third parties processing Personal Data on behalf of the ICAV shall be subject to the approval of the Board.

8. LEGAL BASIS FOR PROCESSING

- 8.1 When the ICAV processes Personal Data, it shall do so on the basis of one of the lawful grounds set out in the GDPR. The legal basis for each Personal Data processing activity carried out by the ICAV must be detailed in privacy notices. Legal bases include: consent, performance of a contract, compliance with legal obligations and legitimate interests.
- 8.2 Whenever the ICAV processes Personal Data it shall be clear which legal basis is being relied on. The ICAV's current practices have been assessed and the relevant legal bases are set out in the privacy notices.
- 8.3 In practice, for all new material Personal Data processing activities, the ICAV should take the following steps:
 - (a) identify the categories of Personal Data to be collected;
 - (b) identify the purposes of processing this Personal Data;
 - (c) assess whether the current privacy notices are adequate;
 - (d) if the current privacy notices are not adequate, new / updated privacy notices shall be prepared prior to collection of the Personal Data; and
 - (e) where necessary, implement new technical solutions. For example, if relying on consent, implementing a consent mechanism.

9. INDIVIDUAL RIGHTS

- 9.1 Relevant Legislation provides a number of rights for individuals regarding their Personal Data which is being processed by data controllers such as the ICAV. The ICAV shall respond to requests as soon as possible and subject to the deadlines set out under the Relevant Legislation.
- 9.2 Individuals have the right to make the following types of request regarding the Personal Data the ICAV holds about them:
 - (a) Right of access (subject access requests) – the right to request a copy of the Personal Data the ICAV holds concerning an individual and supporting information explaining how the Personal Data is used.
 - (b) Right of rectification – the right to request the ICAV to rectify inaccurate Personal Data concerning an individual.
 - (c) Right of erasure (right to be forgotten) – the right to request the ICAV erase all Personal Data concerning an individual.
 - (d) Right to restrict processing – the right to, in some situations, request the ICAV not to use an individual's Personal Data they have provided (e.g. if they believe it to be inaccurate).
 - (e) Right to object – the right to object to certain processing of his/her Personal Data (unless the ICAV has an overriding compelling legitimate grounds to continue processing) and the right to object to direct marketing.
 - (f) Rights relating to automated decision making – the right to object/opt-out of automated decision making that significantly affects an individual.

- (g) Right to data portability – the right to, in some situations, request the ICAV to port an individual's Personal Data to the individual or a new provider in machine readable format.

9.3 In certain circumstances, the ICAV will be exempted from responding to certain requests. The ICAV may use these exemptions to the extent appropriate.

9.4 A request which does, or which may, concern Personal Data, should be notified to the Data Privacy Manager.

10. SECURITY

10.1 Relevant Legislation requires that the ICAV implements appropriate technical and organisational measures to ensure Personal Data is subject to a level of security appropriate to the risk associated with the processing. The ICAV shall ensure that its delegates and service providers take appropriate technical and organisational measures with a view to protecting Personal Data against accidental or unlawful destruction or accidental loss, alteration, unauthorised disclosure or access, in particular where the processing involves the transmission of data over a network, and against all other unlawful forms of processing (including taking reasonable steps to ensure the reliability of employees who have access to the Personal Data).

11. INCIDENT RESPONSE

11.1 The response to any breach of Personal Data can have a serious impact on the ICAV's reputation and the extent to which the public perceives the ICAV as trustworthy. The consequential impact can be immeasurable.

11.2 Not all Personal Data protection incidents result in data breaches, and not all data breaches require notification. Therefore, exceptional care must be taken when responding to data breach incidents.

11.3 A breach is a loss of control, compromise, unauthorised disclosure, unauthorised acquisition, unauthorised access, or any similar term referring to situations where persons other than authorised users, for an authorised purpose, have access or potential access to Personal Data in usable form, whether manual or automated. This could mean:

- (a) loss of a laptop, memory stick or mobile device that contains Personal Data;
- (b) lack of a secure password on computers and applications;
- (c) emailing Personal Data to someone in error;
- (d) giving a system login to an unauthorised person; or
- (e) failure of a door lock or some other weakness in physical security which compromises Personal Data.

11.4 Actual, suspected, or potential breaches should be reported immediately to the Data Privacy Manager.

11.5 All data breaches will be recorded by the Data Privacy Manager in an incident log. The log will maintain a summary record of each incident which has given rise to a risk of unauthorised disclosure, loss, destruction or alteration of Personal Data. The record will include a brief description of the nature of the incident and (if applicable) an explanation of why the relevant regulatory authority was not informed.

11.6 Requirement to Notify

- (a) Relevant Legislation imposes strict requirements to notify the ODPC in the event of a data breach.
- (b) If a notifiable data breach occurs, the ICAV shall notify:
 - (i) the ODPC without delay and not later than within 72 hours of becoming aware of the data breach; and
 - (ii) affected individuals, unless any of the following applies:
 - (A) the ICAV has implemented security measures to ensure the Personal Data is unintelligible to anyone not authorised to access it (e.g. the Personal Data is encrypted);
 - (B) the ICAV has taken measures to ensure the high risk to individuals is no longer likely to materialise; or
 - (C) notifying the individuals concerned would involve disproportionate effort. In this instance a public communication or similar would be provided for the individuals concerned to ensure that they are informed in an equally effective manner.

11.7 Incident Response Objectives

- (a) In the event of a data or cyber breach incident the ICAV's primary objectives are to:
 - (i) stop the incident and limit the damage caused;
 - (ii) prevent the spread/loss of data;
 - (iii) recover data and/or systems that have been lost/stolen/damaged or otherwise compromised;
 - (iv) minimise the impact of the incident on our business and get 'up and running' again as soon as possible;
 - (v) identify risks arising from the incident;
 - (vi) notify appropriate parties or authorities of the incident;
 - (vii) learn from the incident; and
 - (viii) take steps to prevent future incidents.

12. DATA RETENTION

- 12.1 The ICAV should only retain Personal Data for so long as is necessary in connection with the purposes for which it was collected.

13. DATA SHARING

- 13.1 The ICAV may share Personal Data with third parties. These third parties can be categorised broadly as follows:
 - (a) **Service providers:** Manager, Administrator, Depositary, Auditors, Legal Advisors, Secretary, Investment Manager and Distributor;

(b) **Non-contractual parties:** Revenue Commissioners, Government agencies and law enforcement agencies; and

(c) **Other third parties as authorised by the individual.**

13.2 Certain Service Providers will act as Controllers in respect of Personal Data shared by the ICAV whereas other Service Providers will act as Processors. The ICAV will ensure that a formal written contract is in place with each Processor containing all of the mandatory contractual requirements under the Relevant Legislation.

14. PRIVACY NOTICES AND CONSENT

14.1 Whenever the ICAV collects Personal Data from individuals we shall provide information regarding the following as part of a privacy notice:

- what Personal Data is being collected;
- why it is being collected;
- how it will be used;
- who will have access to it; and
- the rights individuals have in relation to their Personal Data.

14.2 If the DPA considers it necessary to obtain the consent of individuals to collect and process their Personal Data, a consent mechanism must be implemented.

15. DATA PROTECTION BY DESIGN AND BY DEFAULT

15.1 Relevant Legislation requires the ICAV to conduct a privacy impact assessment before carrying out processing of Personal Data in particular circumstances. A privacy impact assessment is an assessment of the risks and mitigations involved in processing Personal Data.

15.2 Relevant Legislation also requires the ICAV to have in place measures and processes which demonstrate that privacy has been factored into all new business processes, vendors, projects, products or services where relevant. This is known as "privacy by design" and "privacy by default".

15.3 In practice this means the ICAV shall conduct a privacy impact assessment in circumstances where any new data processing initiatives are likely to result in a high risk to individuals' interests. This may include the collection of Personal Data through a new channel or the sharing of Personal Data with a new third party.

16. MARKETING

16.1 The ICAV shall not use Personal Data to send marketing information to any individual unless the individual has given consent to receive such marketing information or unless the marketing is otherwise permitted under Relevant Legislation i.e. based on the legitimate interests of the ICAV to conduct marketing.

16.2 If an individual requests the ICAV to stop processing their Personal Data for direct marketing purposes, the ICAV shall stop processing the Personal Data for those purposes in accordance with the deadlines specified by Relevant Legislation.

17. DATA PROTECTION TRAINING

- 17.1 Data protection training will be made available for the Board. The ICAV maintains a record of the data protection training which has been delivered and who has received this.

18. COOKIE POLICY

- 18.1 We use cookies and similar technologies (e.g., web beacons, pixels, ad tags and device identifiers) to recognise you and/or your device(s) across our websites. You can control cookies through your browser settings and other tools. Before we place our Pardot tracking cookie on your machine we will ask for your consent first. If no consent is given we will not place this cookie on your machine. Our Pardot cookie is completely safe and secure and will never contain any sensitive information. Should you wish to withdraw your consent to this cookie at any time, you can simply remove it via your browser settings or via the Manage Privacy & Cookie Consent button on our website.

- 18.2 Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site.

We track visitor activities on our website by setting cookies on their browsers. Cookies are set to remember preferences (like form field values) when a visitor returns to our site.

We set first-party cookies for tracking purposes, and set third-party cookies for redundancy. Using first-party and third-party cookies together is standard in the marketing automation industry. The cookies themselves don't store personally identifying information, only a unique identifier.

Where cookies help us to collect personally identifiable information, we will always provide you with the opportunity to opt-in when you first visit our website.

The overview below explains the cookies we use and why.

SalesForce Pardot

visitor_id12345 and pi_opt_in12345

This cookie is used to track visitor and prospect activity on our website. Cookies are set to remember preferences (like form field values) when a visitor returns to our site. Pardot sets first-party cookies for tracking purposes, and sets third-party cookies for redundancy. Using first-party and third-party cookies together is standard in the marketing automation industry. Pardot cookies don't store personally identifying information, only a unique identifier.

- 18.3 We collect personally identifiable information through our website for publication downloads and when a visitor submits one of our website forms. After a form submission (if you have previously opted-in to our tracking cookies), we will be able to associate your email address and any other personal information you have submitted through our websites with the cookie stored on your computer. This process makes an unknown visitor known to us. We will make it clear when we collect personal information and will explain what we intend to do with it. We will use this information to log the pages of our website that you have visited, the files you have downloaded, and email open's and links clicked within these emails in order to provide us with feedback on how our website and emails are performing.

- 18.4 Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.aboutcookies.org or www.allaboutcookies.org. To opt out of being tracked by Google Analytics across all websites visit <http://tools.google.com/dlpage/gaoptout>

The links below take you to the 'Help' sections for each of the major browsers so that you can find out more about how to manage your cookies.

Google Chrome

<http://support.google.com/chrome/bin/answer.py?hl=en&answer=95647>

Firefox

<http://support.mozilla.org/en-US/kb/Cookies>

Safari
https://support.apple.com/kb/PH21411?locale=en_GB

Safari iOS
<https://support.apple.com/en-us/HT201265>

Android
<http://support.google.com/chrome/answer/2392971?hl=en-GB>

Internet Explorer
<http://support.microsoft.com/kb/>

19. CHANGES TO THIS POLICY

- 19.1 The ICAV reserves the right to change this Policy at any time. Material changes will be notified to affected parties as appropriate.